MIOHIO

USER GUIDE

An overview of the MIOHIO reporting capabilities
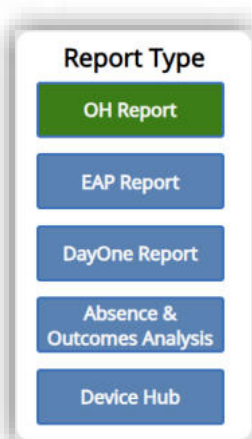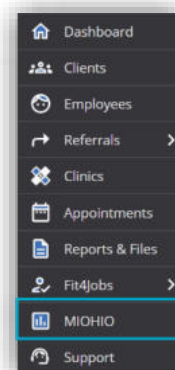
Contents

How to access MIOHIO

MIOHIO is PAM's in-depth PowerBi reporting tool that allows 24/7 access to the latest MI insights. To be granted access to this report, please speak to your account manager. Once approved, it will appear on OHIO's left-hand menu bar.

There are several different types of reports within MIOHIO, each displaying useful information relating to the relevant PAM services.

Navigating MIOHIO
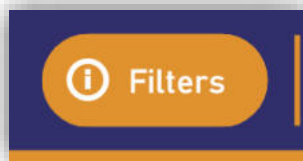
The 'Filters' icon in the top-left will allow you to review data for a specific timeframe or department within your hierarchy.

Reset Page: Resets filters for current page

Home: Returns to 'Home' page overview

Drop-down Menu: Allows you to navigate to the different sections of the report
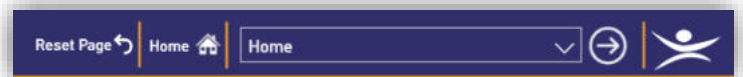
You can right-click on charts throughout MIOHIO to drill down to the next level to obtain the data relating to that graphic. For example, on the Referrals Overview page. You can right click on Management Referral and click "drill down" to essentially drill down into more detail of case management.
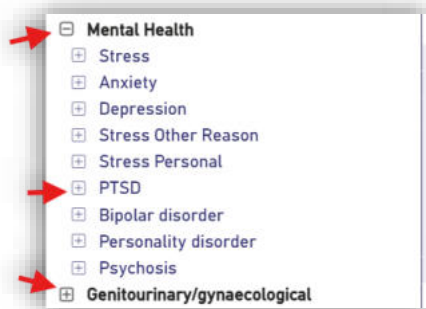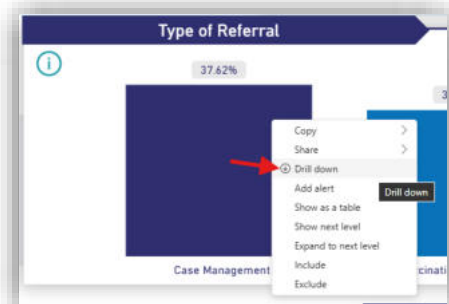
You can drill down on tables by clicking the **+** icon

On any table, you can go to the whole next level down by clicking these 2 arrows. For example, to look at the level 2 illness' (stress, anxiety, depression etc) and not just level 1 illness (Mental health)
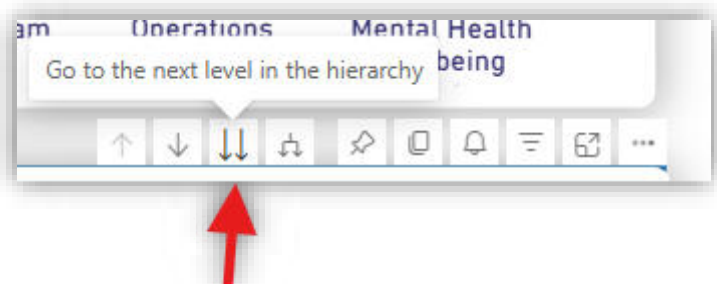
Note: If you click on any data within the graphs and some tables, it will automatically filter the rest of the page to that selection.

Report Type: OH Report

Home
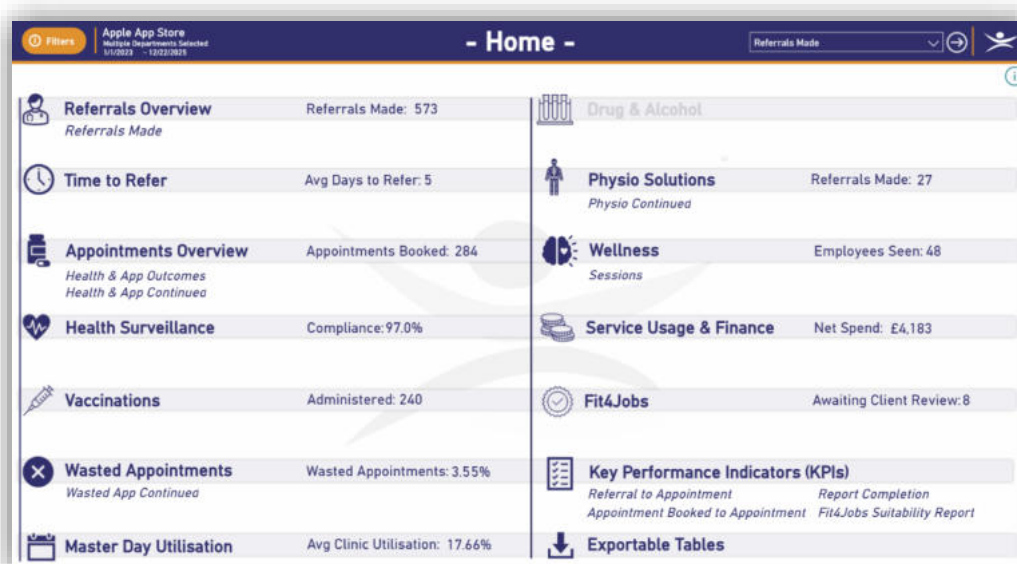
DATA INSIGHTS:

- What is the holistic view of the occupational health of my employees?

Referrals Overview
Overview

DATA INSIGHTS:

- How many referrals are raised by month and year and for how many people?

- Which types of referrals are being raised and does this vary with age or region?

Referrals Made
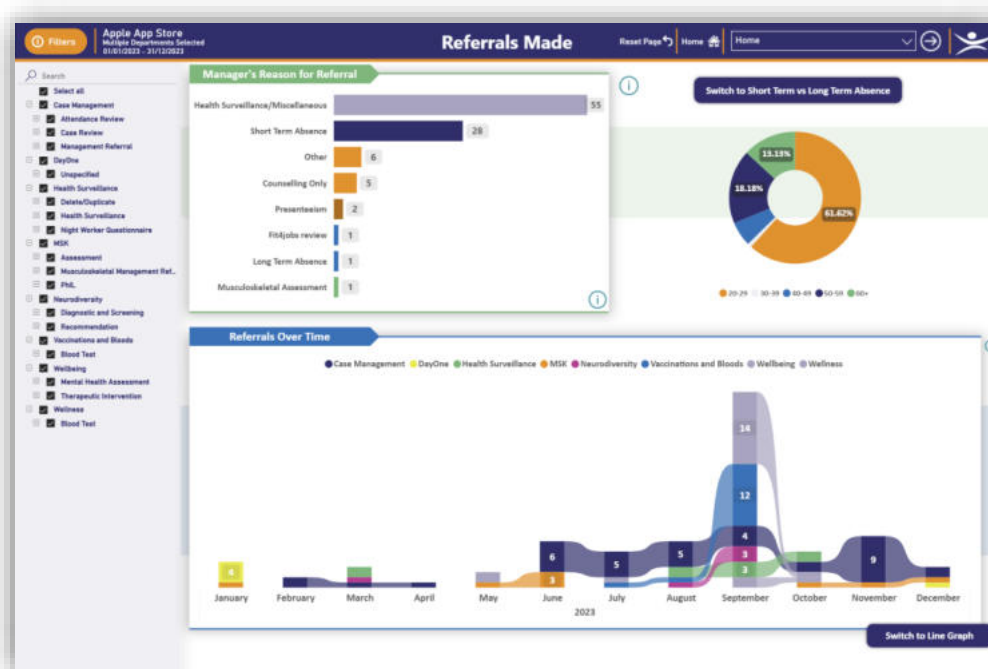
DATA INSIGHTS:

- What are the managers' reasons for raising a referral and how is this broken down by referral type?

Referrals by Hierarchy

DATA INSIGHTS:

- Which of my departments have raised the most referrals and which have taken the longest time to refer?
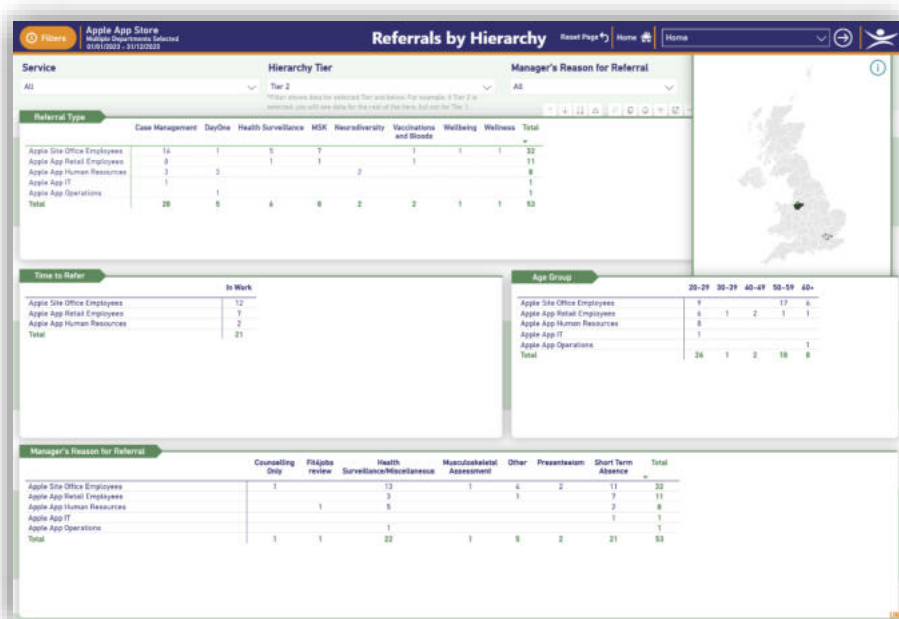
Time to Refer

DATA INSIGHTS:

- How long after an absence are managers waiting before referring an employee?
- How does time to refer impact the outcome of the absence?

Appointments Overview

Overview

DATA INSIGHTS:

- How many appointments have been booked and by which referral type?

Health & Appointment Outcomes

DATA INSIGHTS:

- What is the most prolific presenting illness within my staff and how is this broken down by cause (e.g. what presenting illnesses have been exacerbated by work?)
- How are identified illnesses distributed regionally?

Health & Appointment Outcomes Continued

DATA INSIGHTS:

- What was the outcome of the appointment for those suffering with a specific illness (e.g. Of those who are suffering with a musculoskeletal illnesses, what percentage are fit for role following an appointment?)

Outcome by Hierarchy

DATA INSIGHTS:

- Which departments have the most illnesses that have been exacerbated by work and what are the illnesses?
- Which departments are suffering the most with a particular illness (e.g. mental health) and how is this broken down (e.g. anxiety, stress)?

Health Surveillance
Overview

DATA INSIGHTS:

- How compliant are my employees with health surveillance and what is their status (e.g. non-compliant - appointment booked)?
- How many recalls are due in the future?

Health Surveillance Compliance by Hierarchy

DATA INSIGHTS:

- Which departments are the least compliant and what services are needed in each department for non-compliant employees?

Vaccinations

DATA INSIGHTS:

- How compliant are employees with their vaccinations and which vaccinations are needed?

Wasted Appointments

Overview

Wasted Appointments Continued
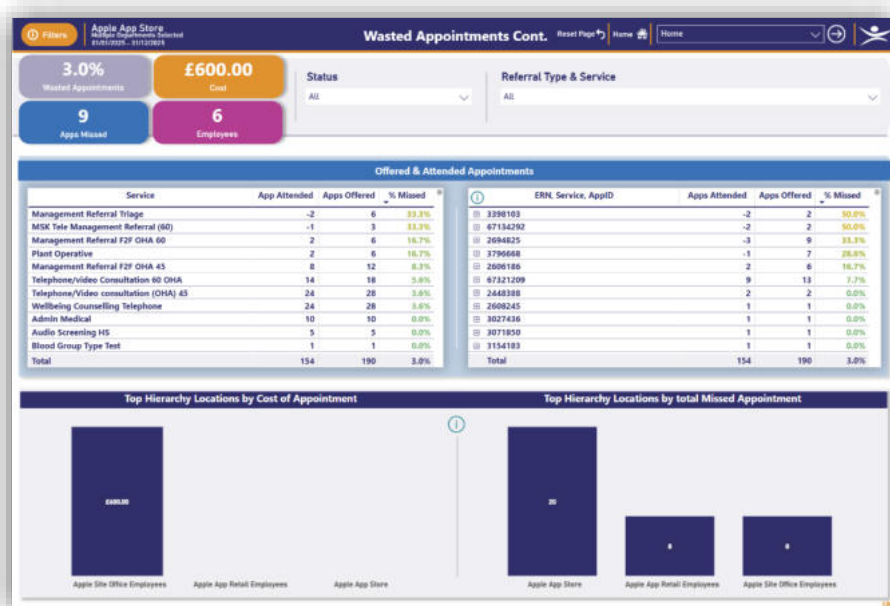
DATA INSIGHTS:

- How many appointments have been offered by PAM but missed by employees and which employees have missed booked appointments?

Wasted Appointments by Hierarchy
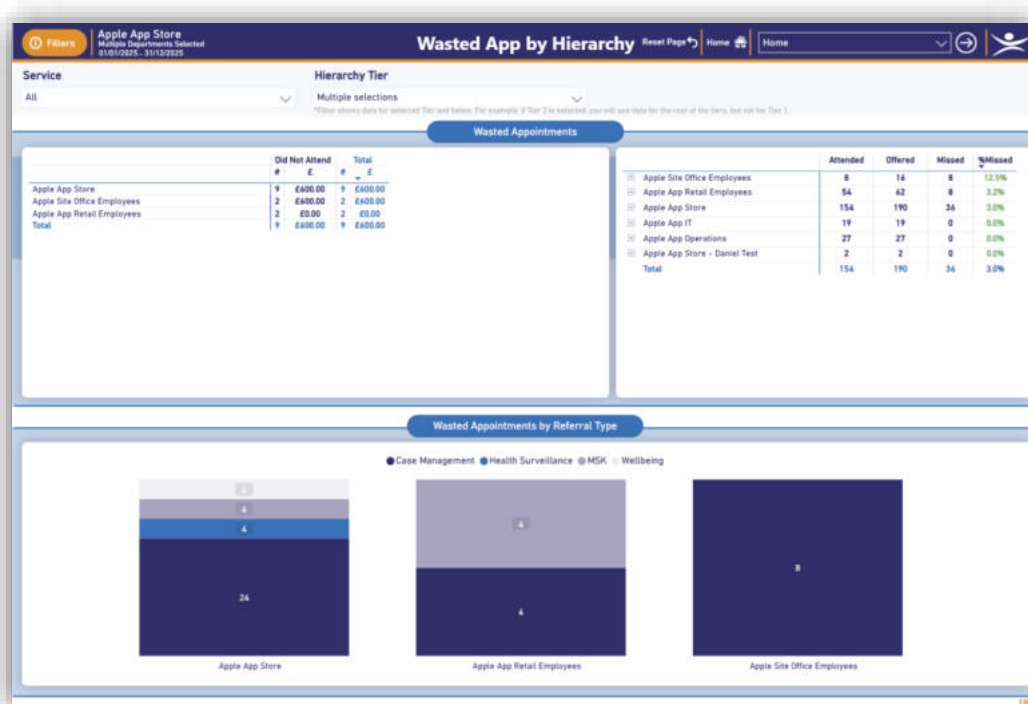
DATA INSIGHTS:

- Which departments have the highest DNA rate and by which referral type?
- Which department has the highest wasted appointment cost?

Master Day Utilisation

DATA INSIGHTS:

- How utilised are master clinics and which future clinics have space for more employees to be booked into?
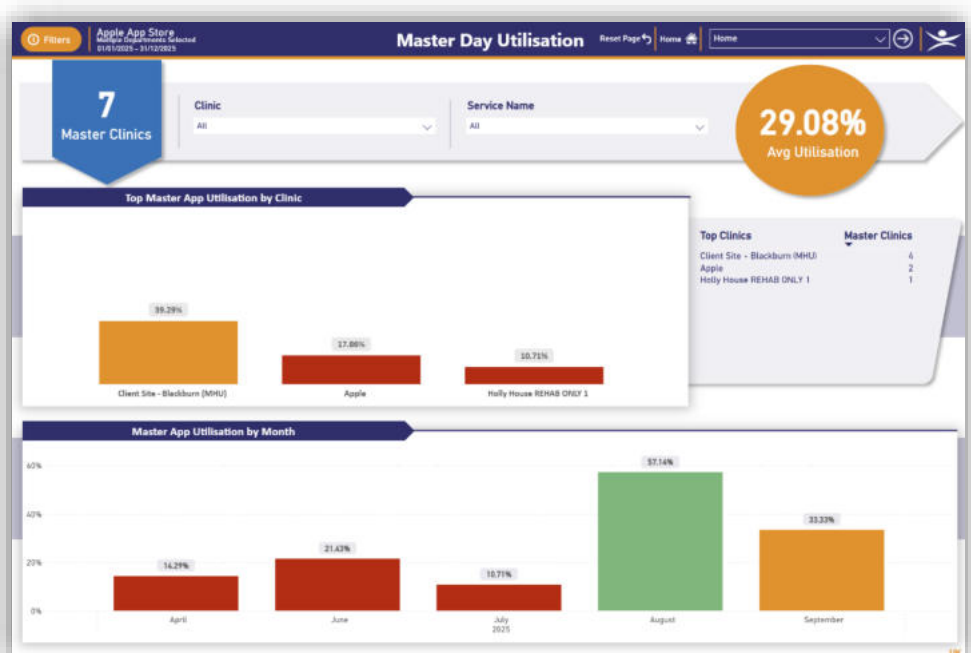
Drug and Alcohol
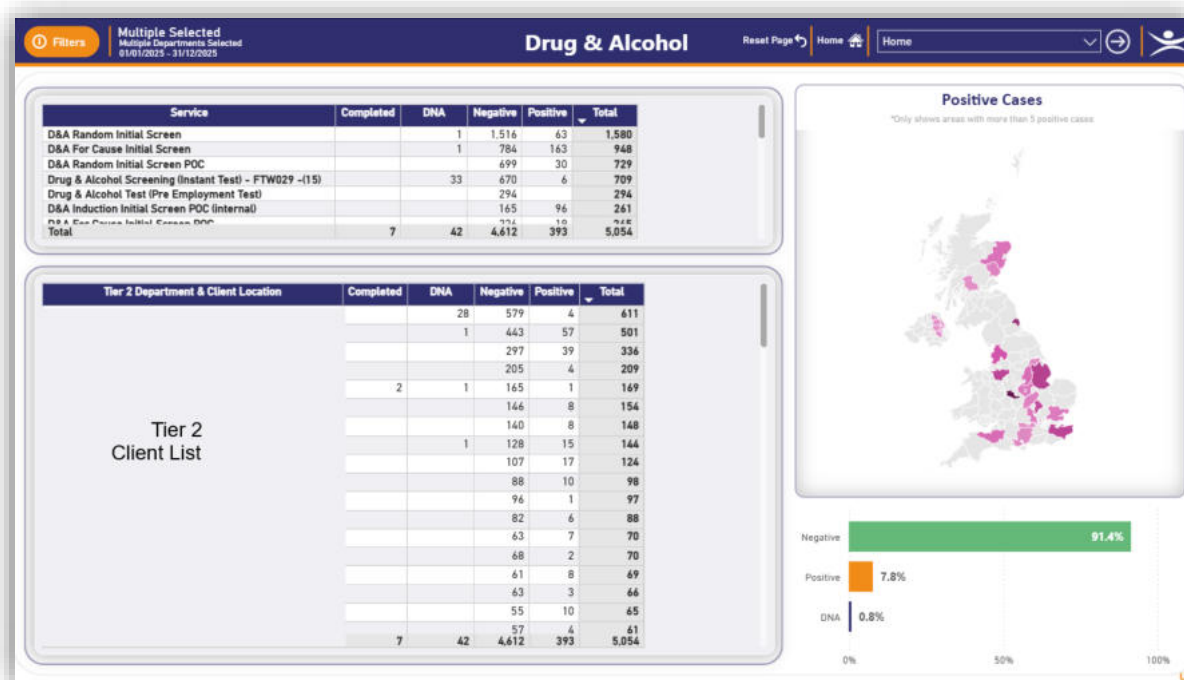
DATA INSIGHTS:

- What is the outcome of drug & alcohol testing broken down by region and department?

Physio Solutions
Overview
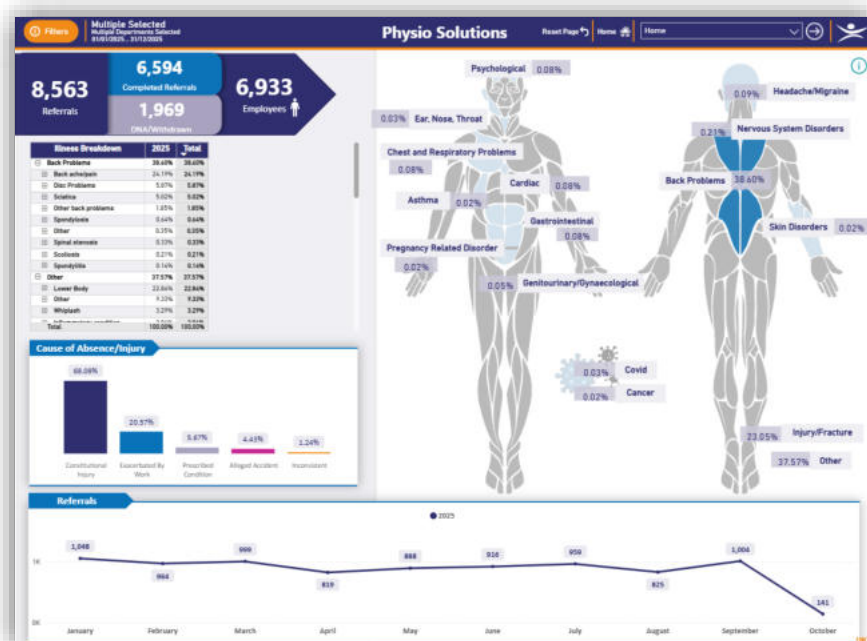
DATA INSIGHTS:

- What physio illnesses are most prolific and how is this broken down (e.g. back pain, fracture, whiplash)?
- What physio illnesses are caused by an alleged accident or exacerbated by work?

Physio Solutions Continued
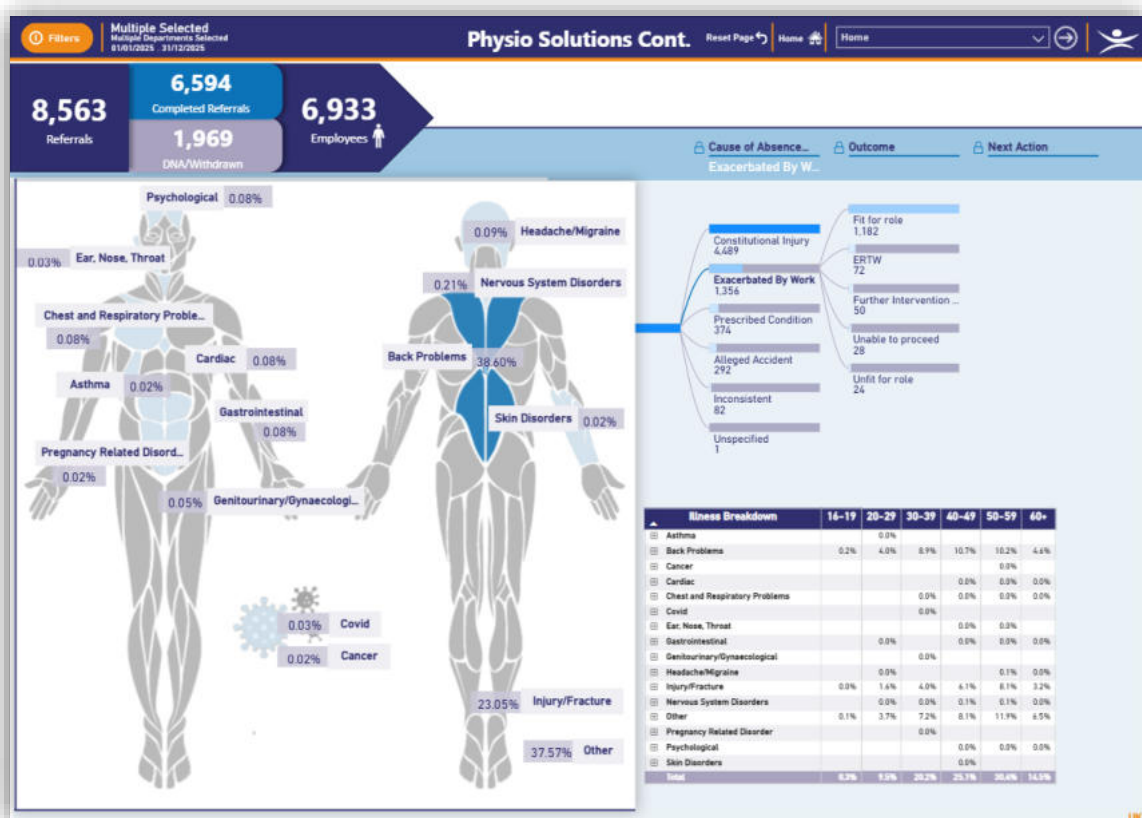
DATA INSIGHTS:

- How are the physio illnesses broken down by age group (e.g. what physio illness is more present in employees aged 50-59?)
- What is the outcome of the physio appointment and how is this broken down by physio illness?

Wellness

DATA INSIGHTS:

- How many sessions have been delivered to how many employees and what was delivered (e.g. therapeutic intervention, mental health assessment)
- How many employees attended workshops and what kind of workshops have been delivered (e.g. Stress management

Service Usage & Finance
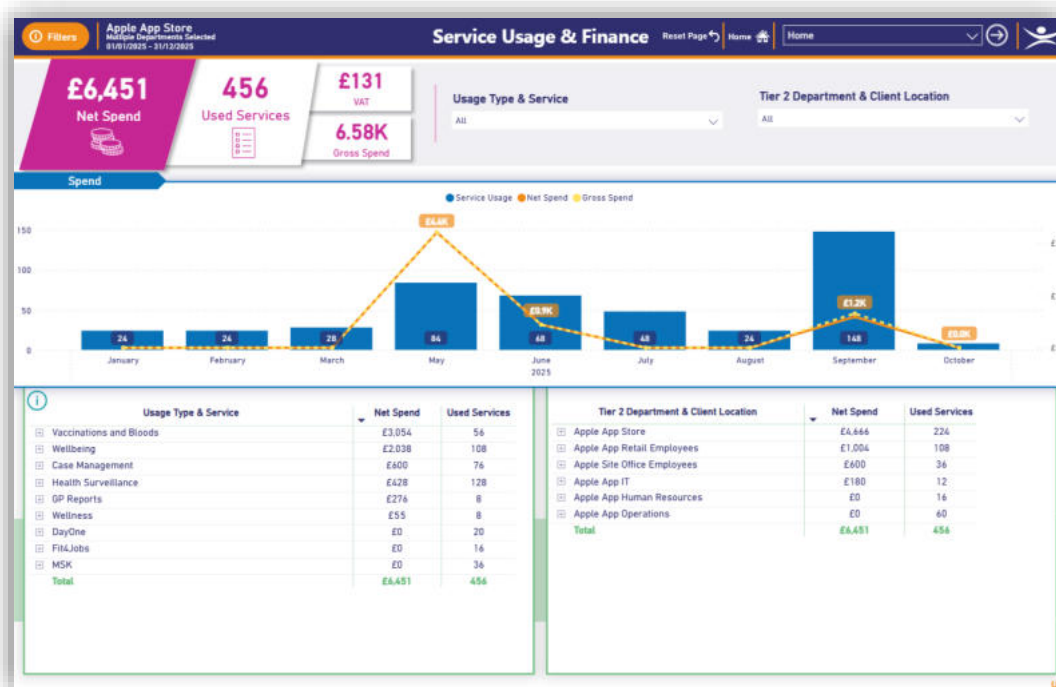
DATA INSIGHTS:

- How much money has been spent and how is this broken down (e.g. by service, by department)?

Fit4Jobs

DATA INSIGHTS:

- What stage in the pre-employment journey are my new starters and how many need/needed clinical intervention (broken down by job profile)?

Key Performance Indicators (KPI)
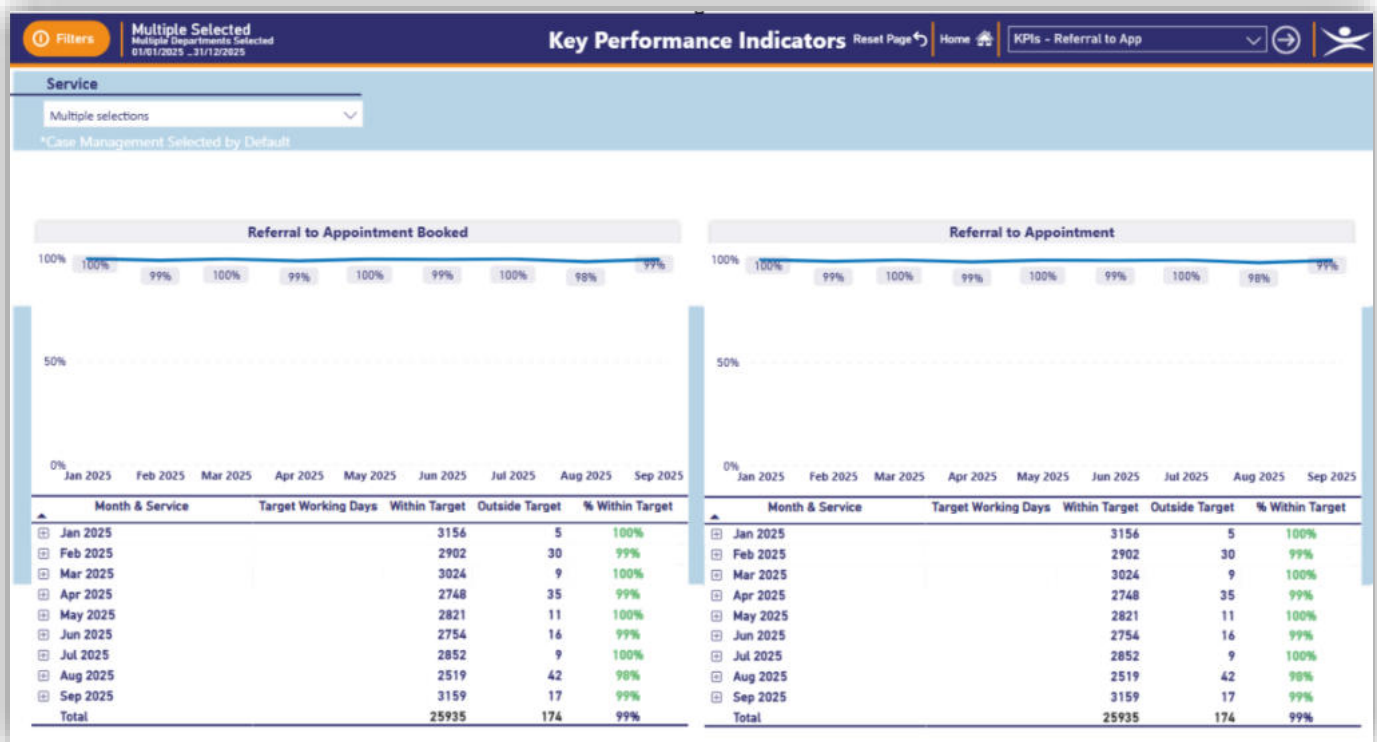
DATA INSIGHTS:

- How well has PAM delivered services within target?

There are several pages for Key Performance Indicators (KPI) which include:

- Referral to Appointment
- Appointment Booked to Appointment Date
- Report Completion
- Fit4Jobs Suitability Report

Exportable Tables

DATA INSIGHTS:

- Where can I find and download the backing data that informs the reporting?

You can download this information by clicking the three dots in the top-right hand corner of the table.

Once you click 'Export data', it will confirm the format the data will be presented (Data with current layout) and the file format. Select 'Export' to download the file.

Report Type: Absence & Outcomes Analysis

This report concentrates on employee absence information, providing insights into reasons and the duration of those absences. The data is then overlayed with referral details extracted from OHIO and grants the ability to export the data on a per employee basis.

Current Absence Analysis

Absence & Outcomes Analysis

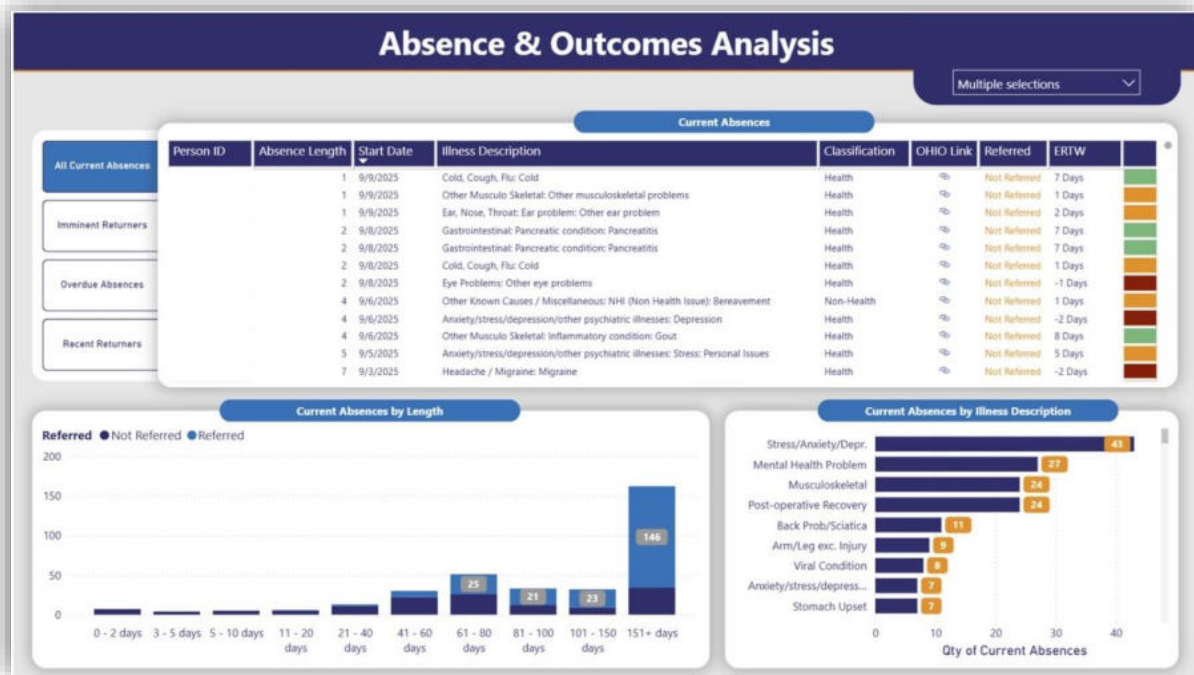| Person ID	Absence Length	Start Date	Illness Description	Classification	OHIO Link	Referred	ERTW	
1		9/9/2025	Cold, Cough, Flu: Cold	Health	🔗	Not Referred	7 Days	🟩
1		9/9/2025	Other Musculo Skeletal: Other musculoskeletal problems	Health	🔗	Not Referred	1 Days	🟧
1		9/9/2025	Ear, Nose, Throat: Ear problem: Other ear problem	Health	🔗	Not Referred	2 Days	🟧
2		9/8/2025	Gastrointestinal: Pancreatic condition: Pancreatitis	Health	🔗	Not Referred	7 Days	🟩
2		9/8/2025	Gastrointestinal: Pancreatic condition: Pancreatitis	Health	🔗	Not Referred	7 Days	🟩
2		9/8/2025	Cold, Cough, Flu: Cold	Health	🔗	Not Referred	1 Days	🟧
2		9/8/2025	Eye Problems: Other eye problems	Health	🔗	Not Referred	-1 Days	🟥
4		9/6/2025	Other Known Causes / Miscellaneous: NHI (Non Health Issue): Bereavement	Non-Health	🔗	Not Referred	1 Days	🟧
4		9/6/2025	Anxiety/stress/depression/other psychiatric illnesses: Depression	Health	🔗	Not Referred	-2 Days	🟥
4		9/6/2025	Other Musculo Skeletal: Inflammatory condition: Gout	Health	🔗	Not Referred	8 Days	🟩
5		9/5/2025	Anxiety/stress/depression/other psychiatric illnesses: Stress: Personal Issues	Health	🔗	Not Referred	5 Days	🟧
7		9/3/2025	Headache / Migraine: Migraine	Health	🔗	Not Referred	-2 Days	🟥

Current Absences by Length

Referred ● Not Referred ● Referred

	0 - 2 days	3 - 5 days	5 - 10 days	11 - 20 days	21 - 40 days	41 - 60 days	61 - 80 days	81 - 100 days	101 - 150 days	151+ days
							25	21	23	146

Current Absences by Illness Description

| Illness	Qty of Current Absences
Stress/Anxiety/Depr.	43
Mental Health Problem	27
Musculoskeletal	24
Post-operative Recovery	24
Back Prob/Sciatica	11
Arm/Leg exc. Injury	9
Viral Condition	8
Anxiety/stress/depress...	7
Stomach Upset	7

DATA INSIGHTS:

- Which staff are currently off sick, and when are they due to return? Are they on track, relative to their ERTW? Which conditions dominate these current absences?
- Which staff are due to return imminently, according to their ERTW?
- Which staff returned recently?

This section of the report is intended to provide details of the current absences including absence reasons and durations. You will also be able to determine if an individual has been referred to support them getting back into work, along with an estimated return to work (ERTW) date.

The traffic light system highlights the status of the estimated return to work date:
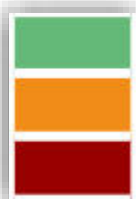
Green: More than 7 days from today's date

Amber: Within 7 days of today's date

Red: Overdue

Note: There's a link to each employee profile on OHIO, to allow convenient navigation.

You can use the left-hand tabs to filter by specific ERTW status:

**All Current Absences:** Shows all current absent employees

Imminent Returners: Shows employees estimated to return within 7 days

Overdue Absences: Shows employees who are overdue

Recent Returners: Shows employees now back in work following an absence

You will also be able to review summaries for **Current Absences by Length** and **Current Absences by Illness Description**, which will provide an overview of the current absence durations and reasons.

Historical Absence Analysis
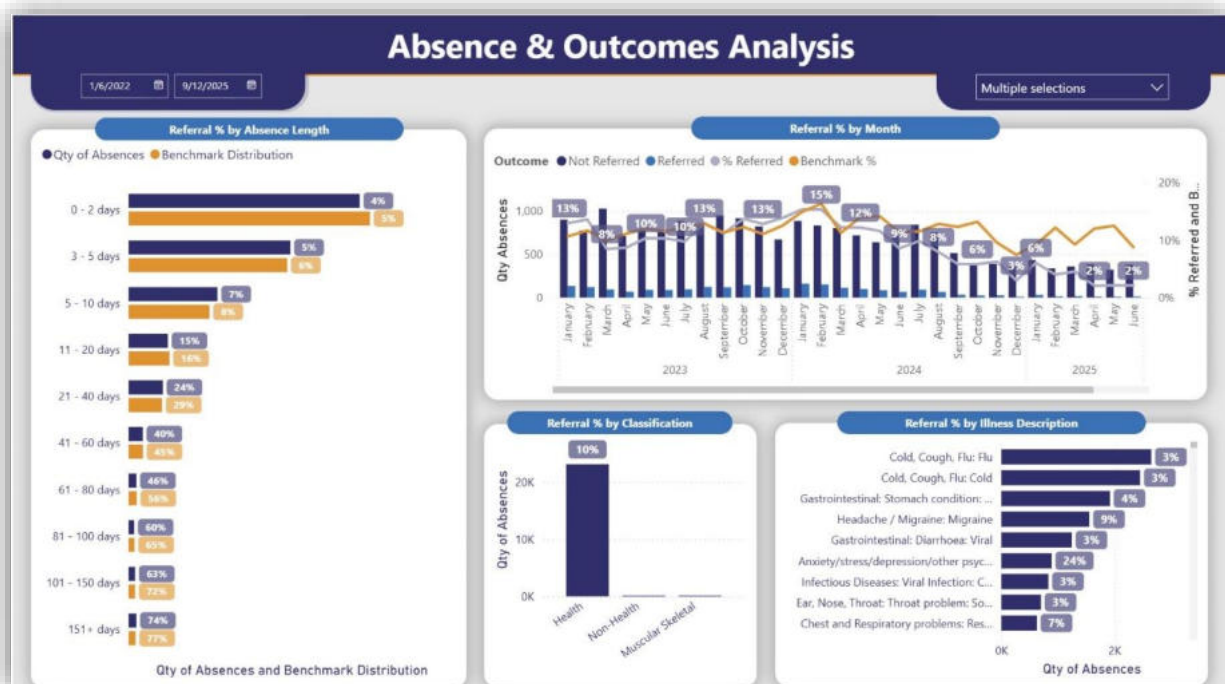
DATA INSIGHTS:

- Which conditions have dominated absences in the selected period?
- How does the distribution of absence length compare to PAM's benchmark? (Are your absences generally shorter/longer than the benchmark?)
- How do the referral rates after particular absence lengths compare to PAM's benchmark? (Are your referral triggers earlier/later than the benchmark?)

This section of the report focuses on absences which have now ended, displaying how long they lasted and if they were referred for support. The information highlighted in orange allows benchmarking against all clients' data.
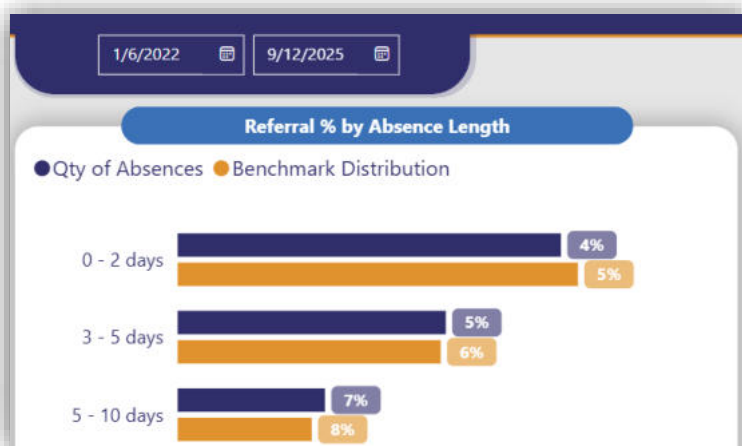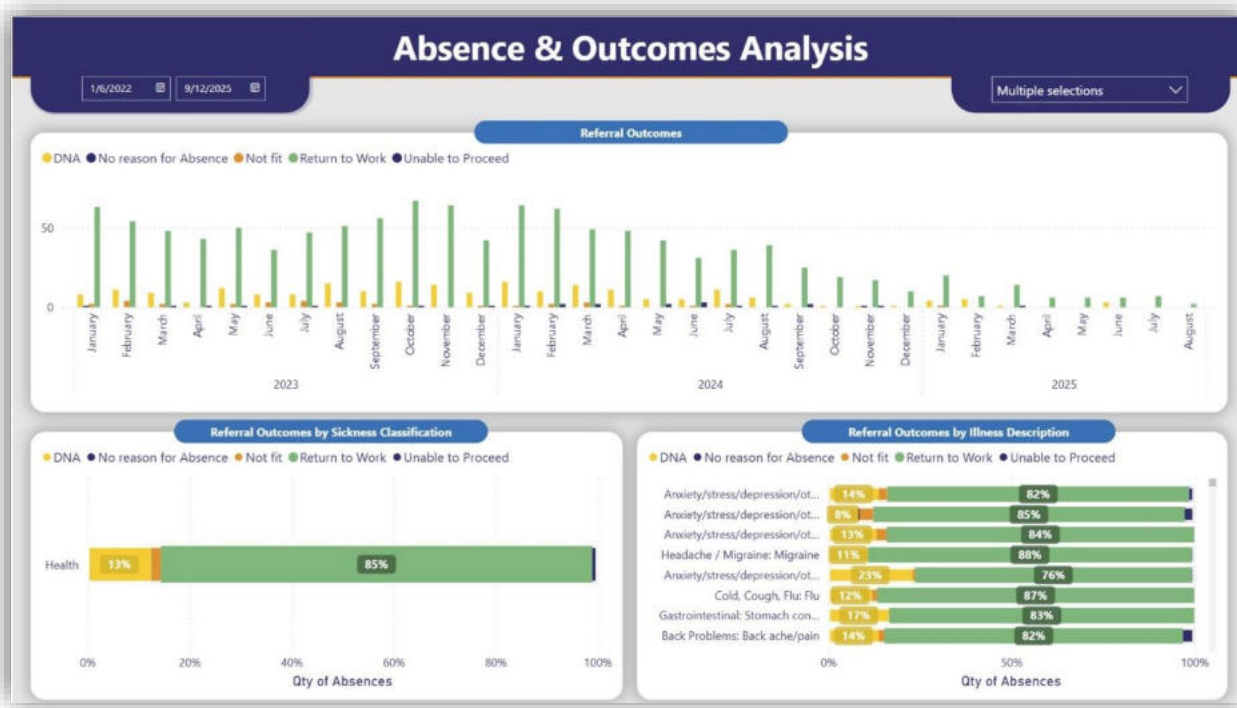

Note: You can edit the date range in the top-left hand corner of report to review specific periods.

You will be able to review summaries of **Referral %** by **Absence Length, Month, Classification** and **Illness Description.**

If you click any specific details within the report, this will update all the graphs to display data with that criterion.

Referral Outcomes

DATA INSIGHTS:

- What are the DNA rates for referrals? Does that vary across conditions? Does that vary with season/period?

This section of the reports provides information relating to referral outcomes. You will be able to review summaries of **Referral Outcomes** by **Sickness Classification** and **Illness Description.**

You can edit the date range in the top-left hand corner to review specific periods and if you click any specific details within the report, this will update all the graphs to display data with that criterion.

Outcome Adherence
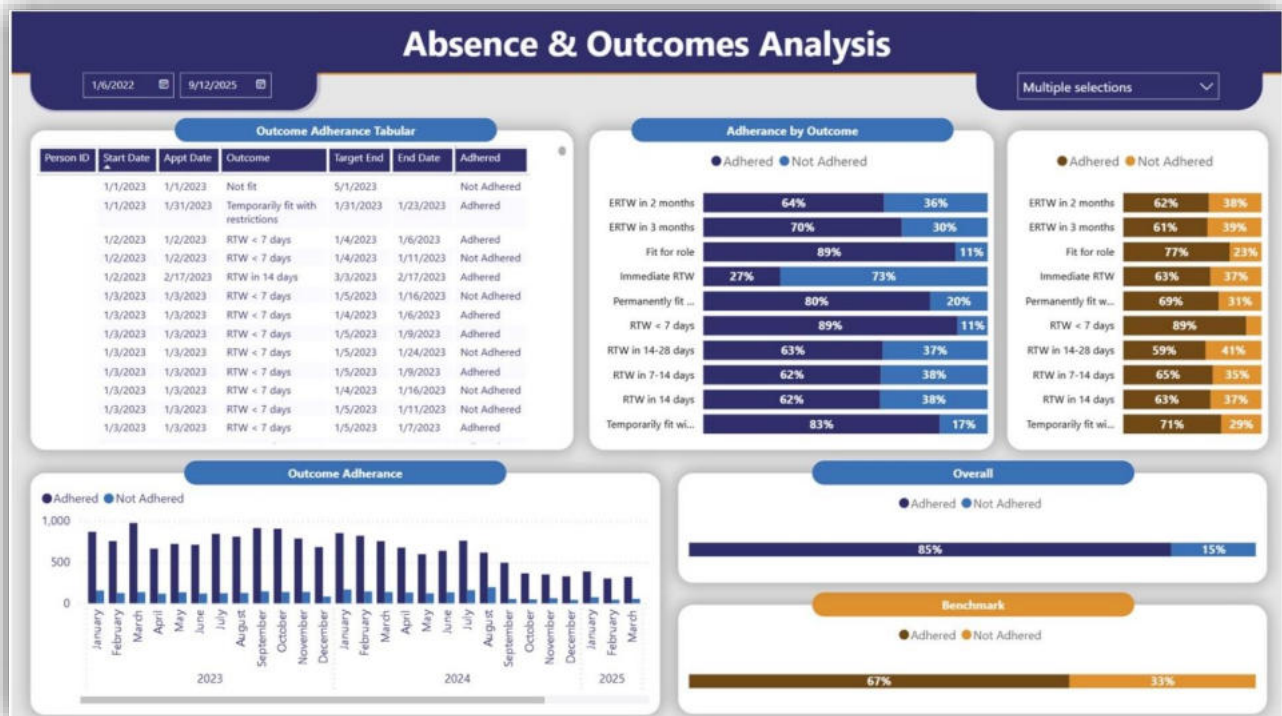
DATA INSIGHTS:

- How well have referred staff returned to work on or before their ERTW? Does this vary with season/period? How does that compare to PAM's benchmark?
- Which staff did not follow the ERTW guidance?
- Did different ERTW lengths yield different adherence?

This section of the report compares adherence to the outcome recommendations, giving insight into specific employee's adherence as well as providing further benchmarking information.

You can edit the date range in the top-left hand corner to review specific periods and if you click any specific details within the report, this will update all the graphs to display data with that criterion.
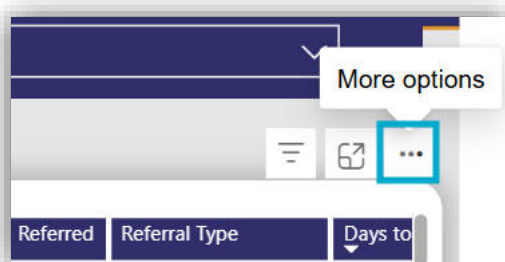
All Data

<div style="border:2px solid #1E90FF;padding:8px;">
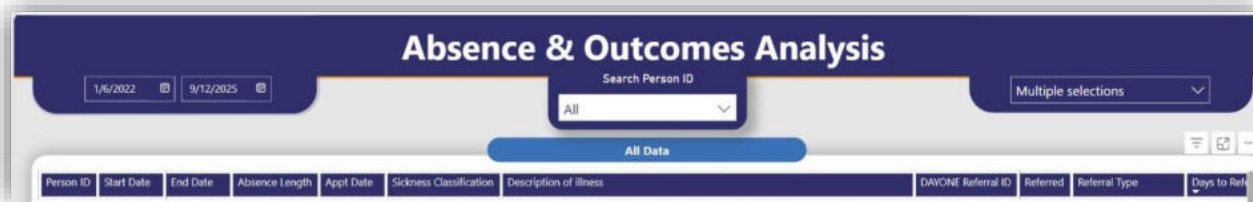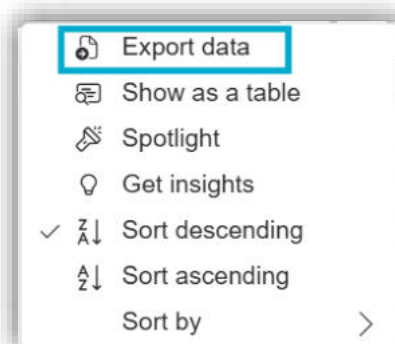
DATA INSIGHTS:

- For a specific absence, what interaction has happened with PAM?

</div>

This section of the report is the export table, displaying all data that informs each element of the reporting, including employee's Person ID, absence and referral information.
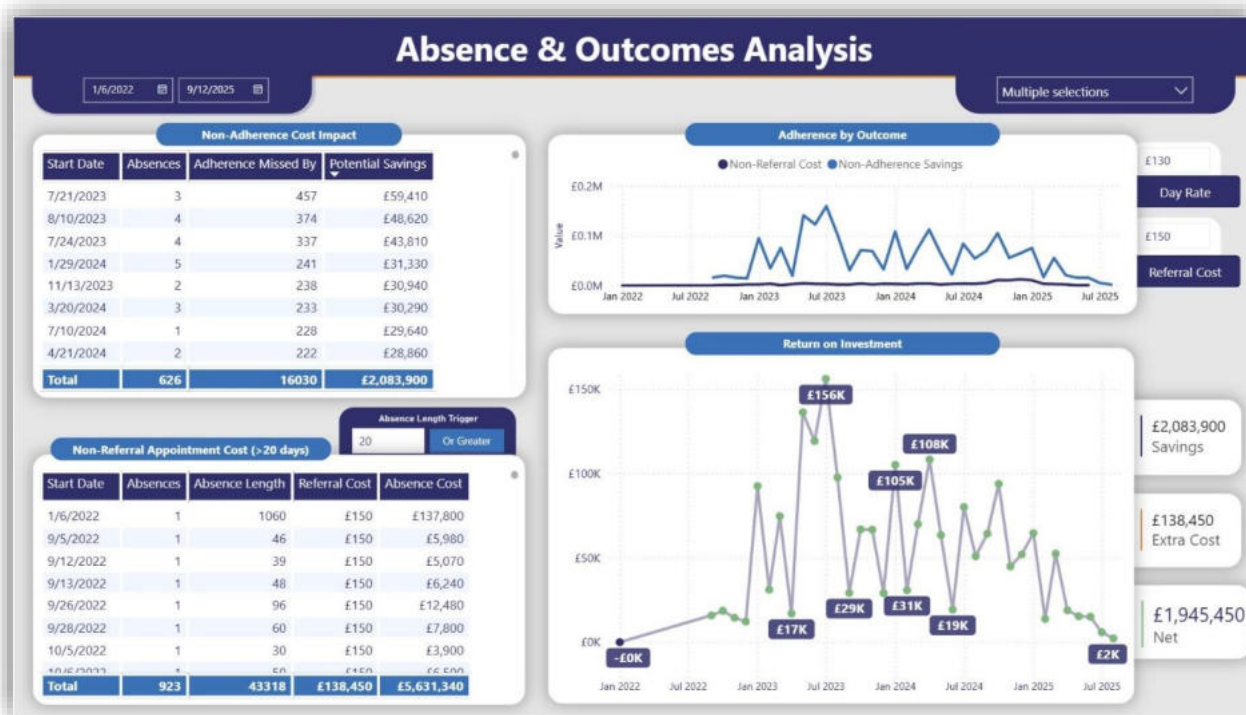

You can download this information by clicking the three dots in the top-right hand corner of the table.

Once you click 'Export data', it will confirm the format the data will be presented (Data with current layout) and the file format. Select 'Export' to download the file.

Additional Data

DATA INSIGHTS:

- For an inputted day rate, what is the total cost due to lost working hours sourced in ERTW non-adherence?
- If applicable, what would be the incurred cost of referring all non-referred absences of a length greater than the inputted trigger?

This section of the report highlights the financial implications where there has been non-adherence to recommendations or lack of referring for support.


Note: You can amend the **Day Rate** and **Referral Cost** so ensure the figures are relevant for your organisation

This is broken down into the following areas**: Non-Adherence Cost Impact, Adherence by Outcome, Non-Referral Appointment Cost** and **Return on Investment.**

Like other sections, you can edit the date range in the top-left hand corner to review specific periods and if you click any specific details within the report, this will update all the graphs to display data with that criterion.
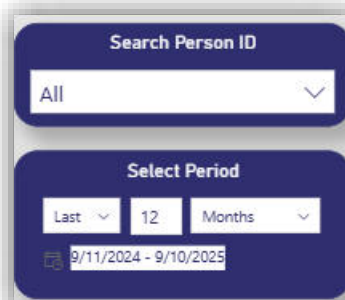
Bradford Factor
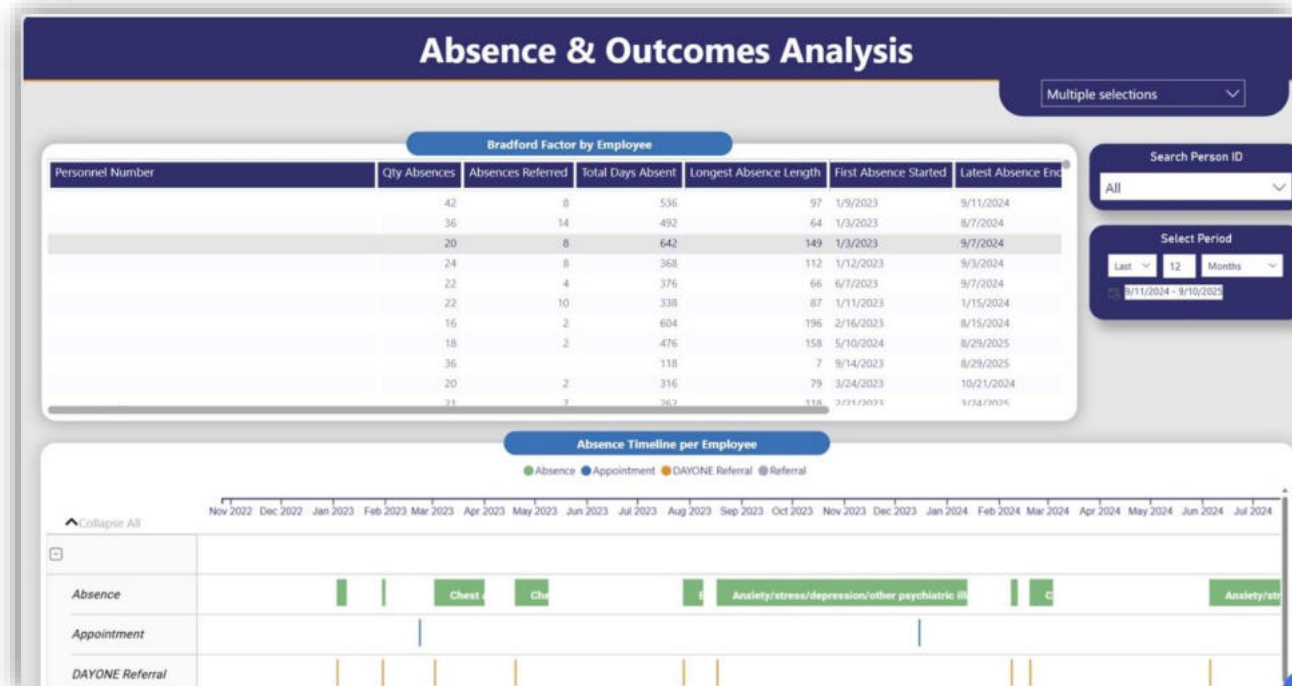
DATA INSIGHTS:

- For the selected period, which employees present the highest Bradford Factor, and which absences and conditions contributed to this?

- What was the timeline for all of this employees absences and interactions with PAM?

This section of the reports grants the ability to review the timeline of events for specific employees. This will clearly display the absence periods, appointment and referral information.

As the section name suggests, you can obtain the **Bradford Factor** for individual employees by defining their Person ID and the date range.

FAQ

How often does MIOHIO's OH Report update?

Every 24 hours.

OH Report: How do I extract the data for internal reporting purposes?

See the Exportable Tables section for step-by-step instructions.

Absence & Outcomes Analysis: How do I extract the data for internal reporting purposes?

See the All Data section for step-by-step instructions.

Absence & Outcomes Analysis: Where does the benchmarking data come from?

All client data (who are using the report) within the specified date range.